

## **Customer Support**



The 2talk team takes our Customer Support to heart. In doing so, we've put together a hybrid view of providing an environment that's more conducive to self-service, as well as letting you decide the way you want to reach us when and how you need to.

	Chat	Phone	Email	Knowledge Base
WHERE?	On the 2talk website: 2talk.com Inside your 2talk account: now.2talk.com	(800) 283 1332	support@2talk.com	help.2talk.com
AVAILABILITY	Monday–Friday: 9am–10pm (ET)	Monday–Friday: 9am–10pm (ET)	Our team typically replies during Monday-Friday: 9am–10pm (ET)	24/7 – online and at your leisure
WHAT TO EXPECT	The 2talk chat widget is readily available on our website and inside your 2talk account with our team sitting at the end of the chat ready to give you the assistance you need.	Our team of support specialists is available to help you through any troublesome issues.  We're also at the end of the phone for onboarding and training.	If the problem you're facing needs detailed attention but isn't too urgent send us an email.  Our team can reach out to you via email or phone, or you can revert back to us via our chat and all your email history is available for our team to call upon.	Our Knowledge Base has hundreds of articles written by our team of 2talk product experts to help users navigate every aspect of our products and features.
LANGUAGES	• English • Spanish (Latin)	<ul><li>English</li><li>Spanish (Latin)</li></ul>	• English • Spanish (Latin)	• English

## Works with all your devices.

No matter if you're rocking a smartphone, computer, or a traditional deskphone: 2talk helps you stay connected with your team and your customers.



## Award-winning service.

2talk's award-winning service is trusted by 10,000+ people from businesses just like yours. Save up to 80% when switching, with no hidden charges or surprises.

Get in touch with us today!

Contact your account representative, visit 2talk.com or call us at 1 800 283 1332.

